How the unconnected are connecting themselves: The case of Zenzeleni Networks in South Africa

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Association for Progressive Communications



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Did you know...?

- 1 billion without access to basic telephony
- 4 billion people without access to the Internet





World population vs Internet distribution



Source: NASA

Source: Shodan

Digital Divides





The elderly have much lower Internet penetration levels than the overall population across all regions



Individuals with low educational attainment often remain unconnected across all regions

Source: Broadband Commission

Mobile Network Operator model plateauing



Source: GSMA Intelligence

What are community networks?

Telecommunications infrastructure installed, maintained and operated locally by the community (or some of its members) to meet their own communication needs



Benefits

- Access to communications where there is none
- More affordable access: e.g. Zenzeleni 5% of cost of existing mobile broadband
- Local economic development: creates employment and business opportunity
- Builds digital skills, local content, human and institutional capacity
- Self determination, control and governance
- Empowerment / confidence
- Opportunity to address gender from the outset

Mankosi, Eastern Cape, South Africa



- 12 villages, 580 households (around 3500 people) in around 30km2 (between Coffee Bay and Port St. Johns)
- Low access to services (no tar roads, only 2.1% households connected to the electricity grid)
- Low income (average R388/month per person \$31)
- Low level of education 13% of people secondary school

Constrained communications



87% of population use mobile telephony on a weekly basis

22% of disposable income spent on mobile phone services (charging and airtime)

15% reported they sacrifice expenditure on basic food items to use mobile phone services

Zenzeleni Ownership: Retaining, re-investing





Certificate issued by the Commissioner of Companies & Intellectual Property Commission on Monday, March 17, 2014 at 13:43

Certificate of Registration

CR10

Registration Number 2014 / 002051 / 24 Enterprise Name ZENZELENI TELECOMMUNICATIONS NETWORK PRIMARY CO-OPERATIVE LIMITED

REPUBLIC OF SOUTH AFRICA CO-OPERATIVES ACT, 2005

CERTIFICATE OF REGISTRATION OF A CO-OPERATIVE (SECTION 7)

I hereby certify that

ZENZELENI TELECOMMUNICATIONS NETWORK PRIMARY CO-OPERATIVE LIMITED

was registered on

5/2/2014

under Section 7 of the Co-Operatives Act, 2005 (Act 14 of 2005), with registration number

2014 / 002051 / 24

as a Primary Co-Operative with a limited liability. Its constitution was also registered on the same date.

I further certify that

ZENZELENI TELECOMMUNICATIONS NETWORK PRIMARY CO-OPERATIVE LIMITED

is with effect from 5/2/2014 entitled to commence business.

REGISTRAR OF CO-OPERATIVES

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Independent Communications Authority of South Africa Pinmill Farm, 164 Katherine Street, Sandton Private Bag X10002, Sandton, 2146

> Licensing and Compliance Tel: +27 11 566 3645 Fax: +27 11 566 3646 Email: ahlabioa@icasa.org.za Ref: PECN/0018/2014/ECSLE/0003/2014

Masibulele Siya

Zenzeleni Telecommunications Network Primary Co-Operattive Limited Mankosi Administrative area Ward 26, Nyandeni Municipality Eastern Cape

Per email: iaysiya26@gmail.com

Dear Masibulele Siya

RE: APPLICATION FOR PECN AND ECS LICENCE EXEMPTIONS: ZENZELENI NETWORK

- 1. We refer to your application received on 14 April 2014 for Private Electronic Communications Network Service (PECN) and Electronic Communications Service licence exemption.
- 2. We advise that the Authority has granted Zenzeleni Telecommunications Network Primary Co-Operative Limited a licence exemption to construct, maintain and operate a PECN to be used principally for or integrally related to the internal operations of Zenzeleni Network.

Dr SS Mncube (Chairperson), NA Batyi, WH Currie, JM Lebooa, MR Mohlaloga, N Ndhlovu, KGS Pillay, Dr MM Socikwa, WF Stucke (Councillors), PK Pongwana (CEO)

Physical Address the dti Campus - Block F 77 Meintjies Street Sunnyside 0001

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Companies and Intellectual **Property Commission**

a member of the dti group



- Solar Powered
- WiFi Internet Backhaul, Mesh & Hotspot



Local committee meeting monthly since 2013

Some exciting facts

- November 2017 to May 2018 :
 - 10 new institutional public sector and business users: NGOs, backpackers, schools, clinic
 - 5000 unique devices connected



 Cost up to 20 to 100 times cheaper than other options (in Mankosi ZAR10/month - \$0.81) for unlimited internet)

What policy makers can do

- Do not take connectivity for granted many people are still not connected
- Consider multiple models to achieve access4all
- Market driven models have limitations
- Public access in libraries, schools etc. is vital
- Community networks: more than just access
- Partnerships
- Policy and regulation

Innovative Licensing

theguardian

home \rightarrow world \rightarrow americas asia australia africa middle east cities developn \equiv all

World news Half full: solutions, innovations, answers

'It feels like a gift': mobile phone co-op transforms rural Mexican community

In indigenous communities like Nuyoó, where almost every family has members who have migrated for work, low-cost phone calls are seen as an essential service



People gather in Santiago Nuyoo's main square to hear about the new mobile phone network. The TIC social cooperative has a licence to install networks in 356 marginalised municipalities. Photograph: Nina Lakhani

• Mexico – In 2015 IFETEL set aside 2x5MHz in the 850MHz band for Social Purpose Licencees.

- With 2x2 MHz Rhizomatica has enabled 20 communities to provide themselves with voice services
- SMMEs like Zenzeleni already have ECS and ECNS exemption, "only" a spectrum licence (exemption) needed
- From 22% to 3% of disposable income

Increase Transparency and Visibility of Telecom Infrastructure

- Open Data Telecoms & The size of the problem
 - Spectrum allocations and use
 - 1.4 MHz & 10 MHz in 900 MHZ
 - 2.5 MHz unassigned in 1800MHz plus a lot not used
 - Location of Fibre PoP and towers.
 - Fibre cost rate cards (WAPA 100fold difference in KZN)
- South Africa member of the Open Government Partnership
- Open to public the databases in:
 - Section 20B (3a)
 - Section 30 (2g)



requency (MHz)

Other spectrum management suggestions to benefit CNs

- Expand licensed exempted spectrum
- Evidence of its potential WAPA,R5billion
- FCC and OFCOM looking at 6GHz for license exempt
- Dynamic Spectrum Management
- TVWS regulations (expedite release in South Africa)
- 3.5 GHz Citizen band radio service
- High Demand Spectrum,
 - consider spectrum as a commons and managed for the "public interest"
 - allow spectrum re-use per area.

ITU-D Resolution 19



Elinor Ostrom "Governing the Commons" Nobel Prize in Economics

 that it is also important that administrations, in their radio-spectrum planning and licensing activities, consider mechanisms to facilitate the deployment of broadband services in rural and remote areas by small and nonprofit community operators; "Use or lose it" vs "Use it or share it" approach to spectrum management

Other suggestions to benefit CNs

- Include SMME Associations and experts in regulatory and policy proceedings
 - WAPA, ISPA, BBC, BP ICT, etc.

Public support for SMMEs targeting universal affordable access

- Universal Service Obligations and use of USAF-DDF should have a mandate-focus on local SMMEs / development
- Welcome SMME strategy on 30% state procurement from SMMEs (local if possible)

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