

9th United Nations Conference on Competition and Consumer Protection

7–11 July 2025 - Palais des Nations - Geneva

Protecting and Empowering Consumers in the Circular Economy

Thursday, 10 July 2025 15:00-16:30, Room XIX



Protecting and empowering consumers in the circular economy



- Explore how policies must evolve to address greenwashing, information gaps, and digital risks while empowering consumers to make informed, sustainable choices.
- Discuss the urgent need for transparency, education, and inclusive access to sustainable products as key tools to restore trust and accelerate progress toward responsible consumption and production.

Protecting and empowering consumers in the circular economy



(i) What measures should be implemented to ensure consumers have access to reliable, standardized information about sustainable products and to combat greenwashing?

(ii) How can governments, international organizations and businesses ensure that circular economy products and services are affordable and available to consumers across diverse economic and geographic contexts?

(iii) What strategies can be employed to shift consumer behaviour from ownership -based consumption to sustainable models, such as sharing, leasing, or product -asa-service?

Thank you

