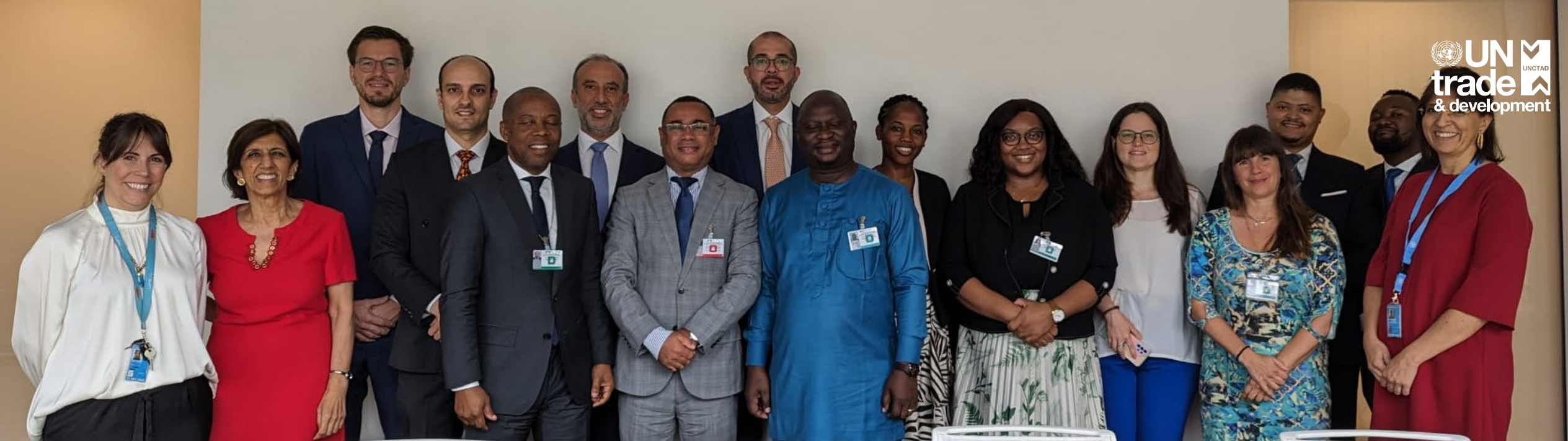


9th United Nations Conference on Competition and Consumer Protection

7–11 July 2025 - Palais des Nations - Geneva

Review of capacity -building in and technical assistance on consumer protection and competition law and policy

Thursday, 10 July 2025
16:30 – 18:00, Room XIX



- UNCTAD provides capacity -building and technical assistance upon request and subject to available resources. Support includes legal drafting, institutional strengthening, and promoting cooperation between authorities.
- From 2020 to 2024, UNCTAD adapted its work to major global shifts —COVID-19 pandemic, digitalization, and growing focus on sustainability —by increasing virtual delivery and targeting new policy needs.



35 formal requests for
cooperation received

2,600 + participants
trained

91% satisfaction rate
recorded

➤ National level activities



Albania

- ▶ Fostering competition law and policy and competition culture in Albania.



Bhutan

- ▶ Capacity -building to Competition and Consumer Affairs Authority to enhance competition and consumer protection enforcement.



Democratic Republic of the Congo

- ▶ Assessed existing legislation and recommended institutional reforms and adoption of consumer protection law. Three-year road map.

➤ National activities

2020

- ▶ Belarus – competition legal assessment
- ▶ Morocco – competition and personal data
- ▶ Myanmar – state aid and competition
- ▶ Peru - hoarding and price gouging
- ▶ Uzbekistan – price regulation

2021 – 2022

- ▶ Barbados – merger guidelines
- ▶ Guatemala – public procurement
- ▶ Thailand – hospitality sector

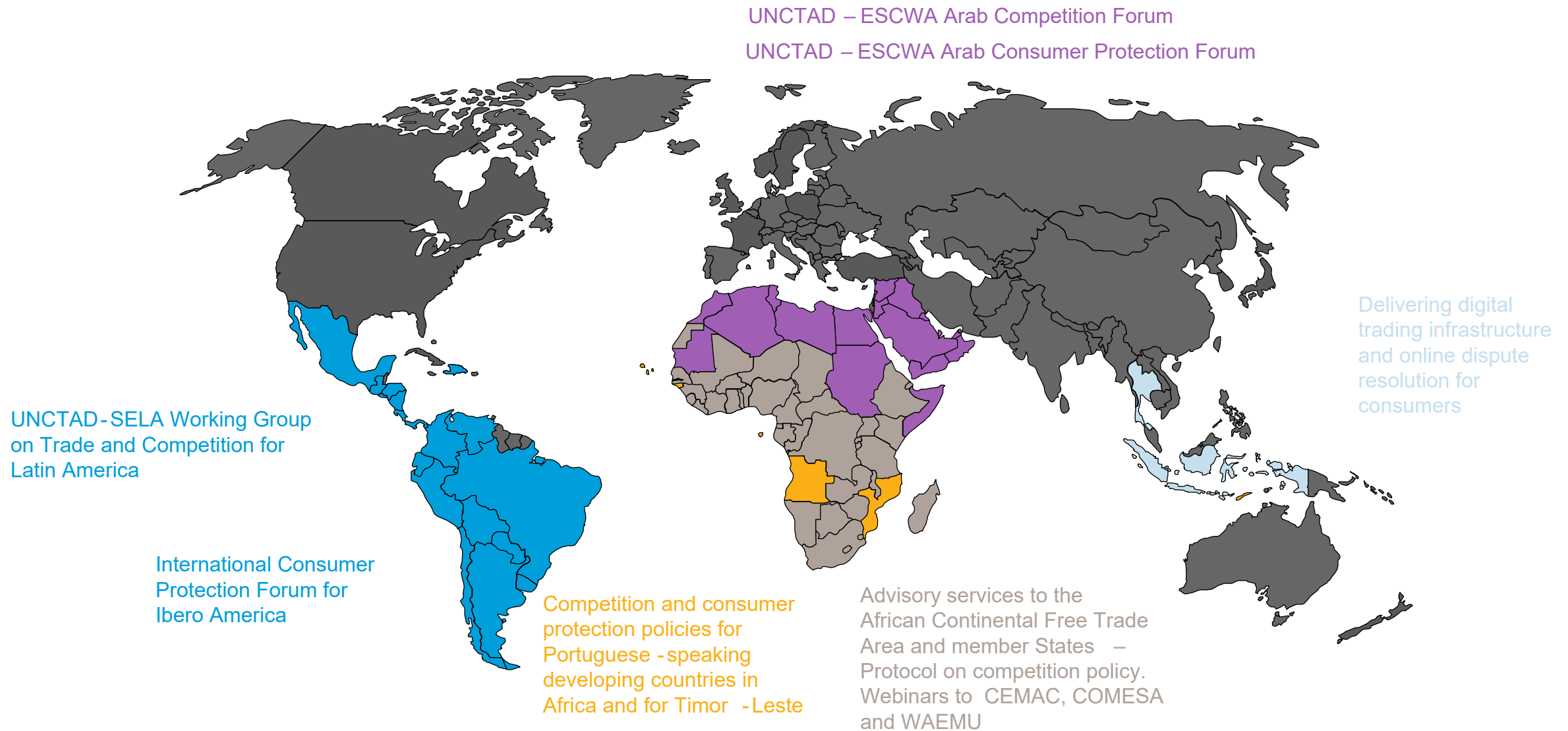
2023 – 2024

- ▶ Paraguay – Competition week and UNGCP
- ▶ Thailand – National Consumer Day

Specialized training courses for the judiciary and the media

- ▶ Competition trainings were held in Albania, Botswana, Dominican Republic, Egypt, El Salvador, Morocco and Paraguay, covering enforcement, judicial review, economic analysis, and merger control.
- ▶ Competition workshops for the media were conducted in Dominican Republic and Morocco.

Regional activities



➤ International activities



SMEs development and competition policy



Sustainable consumption



Product safety



Consumer protection in health services



Consumer associations



Competition law and policy

➤ Voluntary Peer Reviews 2020 - 2024

- ▶ On Competition law and policy: The West African Economic and Monetary Union (2020), Malawi (2021), Bangladesh (2022), Paraguay (2023), Egypt (2024).



- ▶ On Consumer protection law and policy: Peru (2020), Chile (2021), Thailand (2022), Gabon (2023).
- ▶ Implementation assessment (2024)
 - ▶ 53% of legal and policy related recommendations
 - ▶ 66% of institutional recommendations

Way forward

Key Priorities for UNCTAD's Technical Cooperation

- ▶ Strengthen national frameworks: Support LDCs in adopting, revising, and implementing effective competition and consumer protection regimes, with practical tools and strategies for engagement.
- ▶ Support new authorities: Provide tailored guidance, institutional development, and targeted capacity -building, including expanded online training on emerging challenges like digital economy and the evolving global context.
- ▶ Enhance regional cooperation: Facilitate cross -border collaboration and reinforce regional networks in Africa, Asia, and Latin America, promoting stronger links and shared solutions.

Thank you

