

**COMMISSION ON SCIENCE AND TECHNOLOGY FOR DEVELOPMENT
(CSTD)**

**Twenty-eighth session
Geneva, 7-11 April 2025**

**Submissions from entities in the United Nations system, international
organizations and other stakeholders on the progress made in the
implementation of the outcomes of the WSIS during the past 20 years**

Submission by

Universal Postal Union

This submission was prepared as an input to the report of the CSTD secretariat that will inform the substantive discussion at the CSTD on the progress made in the implementation of the outcomes of the WSIS during the past 20 years during its 28th annual session in April 2025, in response to the request by the Economic and Social Council, in its resolution E/RES/2023/3, to the CSTD to conduct such substantive discussions and to report thereon, through the Economic and Social Council, to the General Assembly.

<p>DISCLAIMER: The views presented here are the contributors' and do not necessarily reflect the views and position of the United Nations or the UN Trade and Development.</p>

United Nations Commission on Science and Technology for Development

Twenty years in the implementation of outcomes of the World Summit on the Information Society (WSIS)

WSIS+20 Reporting Template

Name of organization: *Universal Postal Union*

Name of respondent:

Role of respondent:

Date of response:

I. What is your organisation's formal role and responsibilities concerning WSIS implementation?

a. Mandates of your organization relevant to the WSIS implementation

The UPU's mission enshrined in its Constitution is "to stimulate the lasting development of efficient and accessible universal postal services of quality in order to facilitate communication between the inhabitants of the world".

b. Brief History of your organization's contribution to the World Summit on the information Society (WSIS)

c. Implementation processes and initiatives within your organization and/or in partnership with other organisations

- *E-trade for all*
- *Connect.post* (<http://connect.post>)

II. What have been your organization's main contributions to the direct implementation of the WSIS outcomes and related areas of digital development since the Summit, particularly since 2015?

a. WSIS Action Lines (as lead, co-facilitator or supporting participant)

Action line 7 e-business co-facilitator

b. WSIS-related projects

c. Indicators used to measure the impact of ICT in the achievement of the SDGs in your organization's area of work

Number of permanent post offices connected to the Internet

d. What assessment has your organization made of its engagement in WSIS-related work and digital development in its areas of responsibility?

III. What does your organization see as the main achievements, problems and emerging issues arising from WSIS and from digital development in its areas of responsibility since the Summit, particularly since 2015?

- a. What have been the main achievements of WSIS and digital development?
- b. What problems, obstacles and constraints have been encountered?
- c. What new opportunities and challenges have emerged over the years since WSIS which need to be addressed?

IV. Lessons learned in the implementation of the Summit outcomes in your organisation's specific areas of responsibility

V. Observations or recommendations concerning the future of WSIS and digital development, taking into account the outcomes of the Summit of the Future in September 2024

VI. Please identify publications, reports and other documents by your organisation which you consider can contribute to the work of the review.

<http://connect.post>

<https://www.upu.int/en/publications/digital-services/the-digital-economy-and-digital-postal-activities-a-global-panorama>
