



Intergovernmental Group of Experts on Consumer Protection Law and Policy

4th Session, 8 and 9 July 2019, Geneva, Switzerland

**Review of capacity-building in and technical assistance on consumer
protection law and policy**

**Monday 8 July 2019 (15:00 - 15:30)
Palais des Nations, Room XVII (First Floor)**

The Intergovernmental Group of Experts on Consumer Protection Law and Policy at its Third session requested the UNCTAD secretariat to present an updated review of capacity-building and technical assistance on consumer protection law and policy.¹ The resulting UNCTAD secretariat note² reports progress on the capacity-building and technical cooperation activities in competition and consumer protection law and policy carried out by UNCTAD in 2018 and part of 2019.

The activities carried out during the aforementioned period consisted on providing technical assistance and capacity building to several countries from a national or regional perspective. In this sense, UNCTAD advised in the drafting and revision of laws (Paraguay), conducted training of experts of consumer protection agencies (Tanzania, Latin America), conducted training of judges (Dominican Republic), and organized regional conferences and fora (Latin America, CEMAC, and MENA), undertook awareness-raising activities (CEMAC) and disseminated new trends in consumer protection policies to the academia.

It is important to stress the urgent need for donor countries to contribute to UNCTAD's work and to help developing countries and countries with economies in transition to adopt the necessary frameworks to tackle the challenges posed by the emerging market innovations and the digital economy.

Hence the following questions:

- a) What are the challenges faced by developing and least developed countries in the new era of the digital economy?
- b) What role may donors and other development partners play in supporting UNCTAD's work in this area?

¹ [TD/B/C.I/CPLP/15](#)

² [TD/B/C.I/CPLP/19](#)

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WORK PROGRAMME

15:00 to 15:10 **Presentation by the UNCTAD secretariat**

15:10 to 15:30 **Interventions**

- **Ms. Juliette Engoué, Director of Trade and Competition, CEMAC**
- **Ms. Anina Del Castillo, Executive Director, ProConsumidor, Dominican Republic**

Delegates wishing to speak during the session are invited to inform the UNCTAD secretariat accordingly by contacting Mr. Juan Luis Crucelegui (juanluis.crucelegui@unctad.org).