



Intergovernmental Group of Experts on Consumer Protection Law and Policy
4th Session, 8 - 9 July 2019, Geneva, Switzerland

**Voluntary Peer Review of Consumer Protection Law and Policy:
Indonesia**

Monday, 8 July 2019 (15:30 - 18:00)
Palais des Nations, Room XVII (First Floor)

In its resolution Consumer Protection,¹ the United Nations General Assembly mandated the Intergovernmental Group of Experts (IGE) on Consumer Protection Law and Policy to conduct voluntary peer reviews of national consumer protection laws and policies of member States, as implemented by national consumer protection authorities.

The purpose voluntary peer reviews is to provide an external and independent assessment of the effectiveness of consumer protection law; to identify the challenges to be addressed and areas to be improved in the legal and institutional frameworks; to assess the consumer protection awareness of relevant stakeholders and their contributions in this area; to formulate and recommend appropriate measures; and to assist countries in implementing the recommendations by developing a technical cooperation and capacity-building programme.

At the Third session of the IGE, Indonesia volunteered for this exercise. The UNCTAD secretariat and GIZ Office in Indonesia drafted a background report,² whose overview is available in all six United Nations languages.³ This report will serve as a basis for the peer review discussions.

The review panel will include representatives of the consumer protection authorities of Brazil, the European Commission and India. In addition, speakers from the floor will have an opportunity to contribute to the discussion. The interactive peer review will provide the Indonesian consumer protection authority with a unique opportunity to exchange the experiences with other consumer protection authorities around the world.

UNCTAD used the findings and policy recommendations of the peer review report to design a tailor-made technical assistance project to reinforce the effectiveness of consumer protection law and policy in Indonesia together with the GIZ Office in Indonesia. UNCTAD invites additional development partners and donors to join this project, which will be presented during the session.

¹ [A/RES/70/186](#)

² UNCTAD/DITC/CPLP/2019/1 (forthcoming)

³ [TD/B/C.I/CPLP/18](#)

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WORK PROGRAMME

Chair: Mr. Ivo Gagliuffi, President of INDECOPI, Peru

- 15:30 - 15:50 **Statement by the Head of the Indonesian Delegation**
Mr. Ardiansyah Parman, Chairman of the National Consumer Protection Agency (BPKN), Indonesia
- 15:50 - 16:15 **Presentation of the Peer Review report of Indonesia**
- 16:15 - 16:45 **Peer reviewers**
- H.E. Mr. Luciano Timm, National Secretary for Consumers, Brazil
 - H.E. Mr. Rajiv K. Chander, Ambassador and Permanent Representative of India
 - Ms. Carina Törnblom, Adviser to the Director for Consumers, Directorate General for Justice and Consumers, European Commission
- Questions to be answered by:** Mr. Ardiansyah Parman, Chairman of the National Consumer Protection Agency (BPKN), Indonesia
- 16:45 - 17:30 **Interactive session**
This session will allow Indonesia to seek advice from other consumer protection authorities on issues identified in the peer review report
- 17:30 - 17:45 **Presentation by the UNCTAD secretariat of the technical cooperation and capacity building activities**
- 17:50 - 18:00 **Closing**

Delegates wishing to speak during the session are invited to inform the UNCTAD secretariat accordingly by contacting Dr. Pierre Horna (Pierre.Horna@unctad.org).