



Second Ad Hoc Expert Meeting on Consumer Protection

11 to 12 July 2013, Geneva, Switzerland

Palais des Nations, Room XVIII (First Floor)

The Sixth United Nations Conference to Review All Aspects of the Set of Multilaterally Agreed Equitable Principles and Rules for the Control of Restrictive Business Practices (Geneva, 8–12 November 2010) invited UNCTAD to convene two expert meetings on consumer policy between the Review Conferences, separate from the Intergovernmental Group of Experts on Competition Law and Policy.

Following the first expert meeting in 2012, *Ad Hoc Expert Meeting on Consumer Protection: The interface between competition and consumer policies*, it was decided that UNCTAD should begin a consultation process on the revision United Nations Guidelines for Consumer Protection (UNGCP). UNCTAD asked Member States, international organizations and other relevant stakeholders to participate in this important project, by informing of the legislative processes of Member States, along with contemporary guidelines produced by OECD, OAS, ICPEN, UNCITRAL and Consumers International, among others.

As a result of this consultation and call for contributions, the Secretariat produced the Implementation Report on the United Nations guidelines for Consumer Protection (1985 - 2013). This assessment reiterates that the UNGCP remain a valid and relevant document for consumer protection policy and have inspired a significant number of national consumer protection laws. In order for these Guidelines to continue to provide a relevant framework, the report identifies a number of areas for the improvement of the UNGCP, to ensure that they address new and contemporary issues that are at the forefront of consumer protection policy.

The Second Ad Hoc Expert Meeting on Consumer Protection will discuss the Implementation Report and its conclusions, plus further issues that have been highlighted by Member States and stakeholders as candidates for inclusion in the UNGCP revision process.

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WORK PROGRAMME

Thursday 11 July

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| 10:00 – 10:15 | Opening Plenary Session |
| 10:15 – 10:45 | Review of the Secretariat UNGCP Implementation Report |
| 10:45 – 11:30 | Interactive Debate/Q&A |
| 11:30 – 13:00 | New Issues: E-commerce <ul style="list-style-type: none">• Introduction by Georges Tirant, Seychelles• Presentation by Peter Avery, OECD |
| 15:00 – 16:30 | New Issues: Financial Services <ul style="list-style-type: none">• Introduction by Altagracia Paulino, Dominican Republic• Presentation by Michael Chapman, OECD |
| 16:30 – 18:00 | Other Issues <ul style="list-style-type: none">• Introduction by Connie Lau• General debate |

Friday 12 July

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| 10:00 – 13:00 | Consultation on possible outcomes of the Ad Hoc expert meeting |
| 15:00 – 16:00 | Report to the plenary on results of consultations |
| 16:00 – 17:00 | Plenary session for general discussions |
| 17:00 – 17:30 | Adoption of the session report |