Manual for PACER Plus Contact Points

TECHNICAL BARRIERS TO TRADE (TBT): TECHNICAL REGULATIONS, STANDARDS AND CONFORMITY ASSESSMENT PROCEDURES

UNCTAD
DISCLAIMER | This manual includes suggestions on roles of PACER Plus Contact Points and their use of the Trade Information Portal (TIP) to implement transparency obligations under PACER Plus. As this manual simplifies contents to help readers' understanding, terms and details may not match PACER Plus. For precise contents, please refer to the text of PACER Plus. If you have any question, please contact Seul Lee (seul.lee@un.org) or Julian Fraga-Campos (julian.fraga-campos@un.org).
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1. What are the transparency obligations concerning TBT?

A Contact Point of Technical Regulations, Standards and Conformity Assessment Procedures (also called as a Contact Point of Technical Barriers to Trade (TBT)) covers PACER Plus Chapter 6 Technical Regulations, Standards and Conformity Assessment Procedures. The Chapter’s transparency obligations are summarized in Annex 1. Compliance Table 2 Pagers.

To simplify, there are four main transparency obligations.

1. **Publish** technical regulations and conformity assessment procedures (also called as TBT legislation).
   - For proposed TBT legislation, publish a notice (except in urgent/emergency cases).
   - For adopted TBT legislation, publish at least 6 months before entry into force (except in urgent/emergency cases).

2. **Notify** TBT legislation.
   - For proposed TBT legislation, notify at least products, objective and rationale, and (if in urgent/emergency cases) the nature of the urgent problems; and on request, provide electronic copies.

3. **Provide an opportunity to comment** on proposed TBT legislation.
   - Allow reasonable time (except in urgent/emergency cases).

An example timeline of the three obligations is summarized in Annex 2. TBT timeline.
4. Provide a **Contact Point** for communication including notifications, on any matters relating to the Chapter 6.

* Technical regulations are mandatory documents to comply with, while standards are not mandatory documents to comply with. Conformity assessment procedures are procedures to determine the fulfilment of technical regulations or standards such as testing or inspection procedures. See the *WTO TBT Agreement*. 

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**Entry into Force**

<table>
<thead>
<tr>
<th>P</th>
<th>Contact point</th>
</tr>
</thead>
</table>
| • **John Smith**
• **tbt_john@mofa.gov** |

<table>
<thead>
<tr>
<th>P</th>
<th>Changes</th>
</tr>
</thead>
</table>
| • **John Smith -> Anna Baker**
• **tbt_anna@mofa.gov** |

P: Publish / N: Notify / C: Provide an opportunity to comment
2. How can a Contact Point of TBT be chosen?

PACER Plus does not specify who should be a Contact Point of TBT, so it is up to a country.

UNCTAD suggests:

- Designate **one high-level officer** (e.g., CEO, Head, Minister) as a Contact Point; and
- Designate **several operation-level officers** who support day-to-day work of the Contact Point such as
  - Publish legislation and international agreements
  - Receive in cc, emails that are sent to the Contact Point and, when needed, draft a reply
  - Flag important issues to the Contact Point
  - Coordinate with other ministries

**The Contact Point must cover every issue related to TBT, not just the issue related to his/her ministry.**

For example, a trade minister or a head of standard bureau became a TBT Contact Point. As a Contact Point, he/she must take care of all the issues related to TBT vis à vis other countries, even though the issues are regulated by ministries of health, environment, policy, finance, etc.
3. I am a Contact Point of TBT. What should I do?

Suggestion 1: Check if published TBT legislation is correct.

Technical regulations and conformity assessment procedures (also called as TBT legislation) are published in the “TBT” category in the “Legislation” tab in the TIP.

How to check:

1. Go to the Trade Information Portal (https://country.tradeportal.org, <- substitute country with the name of your country, e.g., https://nauru.tradeportal.org).

2. Click “Legislation”.

![Image of Trade Information Portal](https://country.tradeportal.org)
3. Click “Category” and then, click “TBT (Technical Barriers to Trade)”.

4. Now, the list is filtered to show only the TBT legislation. From the list, click the legislation to see its details.
5. Check details of the legislation.

### Status
- **IN FORCE**
- **PROPOSED**
- **REPEALED**

### Category
- **DOMESTIC LEGISLATION**
- **INTERNATIONAL AGREEMENT**
- **SERVICE**
- **GOODS**

What is the objective of this? If both, click both. If neither, don’t click.
- **SPS (SANITARY AND PHYTOSANITARY MEASURE)**
- **TBT (TECHNICAL BARRIERS TO TRADE)**

What requirement does this have?
- **IMPORT LICENCE**
- **QUOTA / PROHIBITION / EXPORT LICENCE**
- **TRADE REMEDY**
- **OTHER**

### Applicability
- **IMPORT**
- **EXPORT**
- **THIS LEGISLATION ALSO APPLIED FOR DOMESTIC PRODUCTION**
- **THIS IS AN URGENT/EMERGENCY MEASURE**

### Legislation

<table>
<thead>
<tr>
<th>Name</th>
<th>Commencement date</th>
<th>Expiry date</th>
</tr>
</thead>
</table>

6. **If a detail on the legislation is wrong/missing,**
   - Provide information (what should be corrected how) to the TIP team; or
   - Correct by yourself in the TIP admin page. See Annex 3, *How to log-in to the TIP.*

   **If a whole regulation is missing,**
   - See *Suggestion 3.*
Suggestion 2: When your country proposes to make or amend TBT legislation...

To simplify, there are 3 actions to take when your country proposes to make a new piece of technical regulations and conformity assessment procedures (also called as TBT legislation) or amend its existing TBT legislation.

(a) Publish a notice on proposed TBT legislation (except in urgent/emergency cases).

(b) Notify proposed TBT legislation and an opportunity to comment, with reasonable time (except in urgent/emergency cases).

(c) (If requested) provide electronic copies of proposed TBT legislation.

The actions are explained in the next pages. Also, see Article 8 of Chapter 6 of PACER Plus.
(a) Publish a notice on proposed TBT legislation.

A notice concerning the proposal to introduce new or amended TBT legislation should be published in the “TBT” category in the “Legislation” tab in the TIP.

In urgent/emergency cases, it is possible to move to the next action directly. See Suggestion 2(b).

How to publish:

- Fill in the form to the extent possible and provide it to the TIP team; or
- Publish the form to the extent possible by yourself in the TIP admin page. See Annex 2. How to log-in to the TIP.

The form is in the next pages. Click a question mark 📑 to see explanation.
### STATUS
- **IN FORCE**
- **PROPOSED**
- **REPEALED**

### CATEGORY
- **DOMESTIC LEGISLATION**
- **INTERNATIONAL AGREEMENT**
- **SERVICE**
- **GOODS**
- **SPS (SANITARY AND PHYTOSANITARY MEASURE)**
- **TBT (TECHNICAL BARRIERS TO TRADE)**
- **IMPORT LICENCE**
- **QUOTA / PROHIBITION / EXPORT LICENCE**
- **TRADE REMEDY**
- **OTHER**

### APPLICABILITY
- This legislation regulates **IMPORT**
- This legislation applies also to domestic production
- At which level does this legislation apply? **NATIONAL**
- This is an urgent/emergency measure

### LEGISLATION
- **Name**
- **Proposed commencement date**
- **Proposed expiry date**
- **Description**
- **Institution(s) in charge**
- **Document**
- **Related legislation**

### PRODUCTS AND COUNTRIES AFFECTED
- **HS codes of “GOODS”**
- **Products description**
- **Partner countries (Export destination, Import origin)**
- **Countries description (optional)**

### OTHER THAN SPS OR IMPORT LICENCE
- **OBJECTIVE AND JUSTIFICATION**
- Describe a reason of imposing measures other than SPS and Import Licence through this legislation
In addition to contact points of other countries, the public can also make comments.
(b) Notify proposed TBT legislation and an opportunity to comment.

1. Make sure to **publish at least the following details** in the form in *Suggestion 2(a).*
   - “Products description”
   - “Objective and rationale”
   - “Start date for comments” and “End date for comments”
     - Allow reasonable time between the start and end dates (c.f., 60 days in the WTO) except in urgent/emergency cases.
   - “PACER Plus Contact Point in charge”
   - In urgent/emergency cases, the nature of the urgent problem should be entered in “Legislation description”

   **How to publish:**
   - Fill in the form in *Suggestion 2(a)* and provide it to the TIP team; or
   - Publish the form in *Suggestion 2(a)* by yourself in the TIP admin page. See *Annex 2. How to log-in to the TIP.*

2. **Send a notification email** to Contact Points of TBT in other countries.

   A notification email containing details on proposed TBT legislation and an opportunity to comment should be sent through the “Legislation” tab in the admin page in the TIP.

   A notification email is automatically generated based on the details published in the “TBT” category in the “Legislation” tab in the TIP, as well as the information additionally entered for the email.

   A notification email is sent from an email address of your country’s TBT Contact Point to:
   - The email address of your country’s TBT Contact Point;
   - The email addresses of receiving countries’ TBT Contact Points; and
   - The email addresses of operational-level officers that are registered in the CC List of receiving countries’ TBT Contact Points

   **How to send a notification email:**
   - Confirm that all the details in the form are correct and provide information needed in Step 6 and Step 7 below to the TIP team; or
   - Confirm that all the details in the form are correct and notify by yourself in the TIP admin page. See *Annex 2. How to log-in to the TIP.*

   The steps to send a notification email are explained in the next pages.
1. Log in to the TIP. See Annex 2. How to log-in to the TIP.

2. Click “Legislation”.

3. Click the pen button of the legislation to notify.

4. Click the envelope button.
5. Click “Subject” and then, click “Technical regulations, standards and conformity assessment”.

6. If any, enter additional information in “Additional information”.
   * e.g., “As per Article 8 of Chapter 6 Technical Regulations, Standards and Conformity Assessment Procedures of PACER Plus, your country notifies information on proposed TBT legislation and an opportunity to comment.”
7. Tick “Contact points” and then, click the blank box and one or multiples countries, TBT Contact Points of which will receive a notification email.
* “All countries” mean all 11 signatory countries, not ratifying countries.

8. Click “SEND AND NOTIFY”
Dear PACER Plus Contact Point for Technical regulations, standards and conformity assessment procedures,

On 5/19/2021, PACER Plus Contact Point(s) for Technical regulations, standards and conformity assessment procedures in your country notifies through this email, Tobacco Control Act as below:

- **Title:** Tobacco Control Act

- **Description:** This legislation states that no person shall manufacture, sell, distribute, import or export any tobacco product except with a licence issued under this section (Clause 15). Any tobacco product should be correctly labelled and fulfil hygiene requirements.

- **Institution:** Ministry of Health and Medical Services

- **Affected Product:** Goods: Tobacco and tobacco products; Toxic constituent 'Toxic constituent' means any substance prescribed by regulations to be a toxic constituent, and includes any substance found in a tobacco product or in its smoke.

- **HS code of Affected product:** 2401, 2402, 2403

- **Additional Information:** As per Article 10.5 of Chapter 5 TBT of PACER Plus, your country notifies information on proposed TBT legislation and an opportunity to comment.

Tobacco Control Act is also published in [http://your country.tradeportal.org/Regulations/Details/?lawId=40](http://your country.tradeportal.org/Regulations/Details/?lawId=40) with more details.

For any enquiries please contact:

Contact Point’s name
Contact Point’s email address

Best regards,
(c) (If requested) provide electronic copies of proposed TBT legislation.

On request, electronic copies of proposed regulation should be provided to other countries. It could be done by uploading the electronic copies in the form in *Suggestion 2(a)* and sending a notification email as in *Suggestion 2(b)*.

How to provide electronic copies:

- Provide a pdf file of the proposed legislation and information needed in Step 6 and Step 7 in *Suggestion 2(b)* to the TIP team; or
- Upload a pdf file of the proposed legislation and notify by yourself in the TIP admin page. See *Annex 2. How to log-in to the TIP*. 

Suggestion 3: When your country adopts TBT legislation...

New or amended TBT legislation which is adopted should be published in the “TBT” category in the “Legislation” tab in the TIP.

Publication should be made at least 6 months before entry into force of the legislation except in urgent/emergency cases.

How to publish:

- Fill in the form and provide it with a pdf file of the legislation to the TIP team; or
- Publish the form by yourself in the TIP admin page. See Annex 2. How to log-in to the TIP.

The form is in the next page. Click a question mark to see explanation.

How to notify:

- See Suggestion 2(b)2.
**Suggestion 4: Update information on a Contact Point of TBT**

Information on a Contact Point of TBT should be always up-to-date because communication including notifications will be made through the Contact Point.

How to update:

- Provide information (what should be updated how) to the TIP team; or
- Update by yourself in the TIP admin page. See Annex 2. How to log-in to the TIP.

Creation/modification of a Contact Point is in the next page. Click a question mark 🎧 to see explanation.

A Contact Point can register email addresses of operation-level officers to a “CC List” so that the operation-level officers can receive notification emails in cc.
1) On the Admin main site, click on “Contact Points”, to access the contact points management section page.

2) The following overview will show a database of existing contact points on the left-hand side.
How to log-in to the trade portal?

1) If you access the page of your national trade portal (https://country.tradeportal.org, substitute “country” with the name of your country, e.g. https://nauru.tradeportal.org or https://kiribati.tradeportal.org), click on the lock symbol in the upper right hand corner to enter your user name and password:

![Lock symbol](image1)

2) Once you clicked on “Login”, you will see that different options appear on the top of the page. Click on “Admin Site”, and the internal admin site will open up in a new tab of your web browser.

![Admin Site](image2)

3) Once you’re logged in you will see the following start screen with the different options that give you access to the different parts of the trade portal. (e.g. “Contact Points” where you can create or modify contact contact points)

![Start screen](image3)
4. What else should I do?

Below are the cases where a country should communicate with another.

- **Information exchange on technical regulations, standards and conformity assessment procedures**
  - A country may request information relating to technical regulations, standards and conformity assessment procedures of another country.
  - If the request is reasonable and is made in writing, the requested country should respond no later than 90 days after the receipt of the request or as mutually agreed.
  - Then, the requesting country may request clarification of responses.
  - If the request is reasonable and is made in writing, the requested country should respond no later than 90 days after the receipt of the request or as mutually agreed.
  - If a country requests an explanation relating to discriminatory or stringent technical regulations, standards and conformity assessment procedures, the requested country should explain its reasons in writing.
<table>
<thead>
<tr>
<th>PACER Plus chapters</th>
<th>Topics (reference provisions of PACER Plus): definition and explanation</th>
<th>Compliance time Before/Upon the entry into force</th>
<th>Compliance time After the entry into force</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Trade in goods</td>
<td>Import licensing procedures (11.2-4, 14.1c, 14.2b, 14.3, 14.4, 2-C): Procedures requiring the submission of an application or other documentation (other than those required for customs purposes) to the relevant body as a prior condition for importation of goods</td>
<td>• Notify and publish sources and legislation containing import licensing procedures (11.3)</td>
<td>• Notify and publish any changes (11.3) – publish no later than the effective date</td>
</tr>
<tr>
<td></td>
<td>Quantitative restrictions (12): Prohibitions or restrictions through quotas, import or export licences or other measures, on imports and exports of goods. E.g., import quota on agricultural and fishery products to restrict the quantities of a products in domestic market or export prohibition of foodstuffs and other products temporarily to prevent or relieve critical shortage of a product that is essential to the country</td>
<td>• Notify and publish new or modified import licensing procedures (11.4, 14.1c, 14.4, 2-C)</td>
<td>• Notify and publish any changes (11.4, 14.2b, 14.4, 2-C) – notify no later than within 60 days of publication or, if possible, 60 days before effective date</td>
</tr>
<tr>
<td></td>
<td>Customs duties, fees and charges (14.1.1b, 14.2.a, 14.4)</td>
<td>• Provide information on existing schedules of applied rates of customs duty and all existing fees and charges that a country imposes on or in connection with importation or exportation (14.1.1b)</td>
<td>• Provide information on any changes (14.2a) – no later than the effective date</td>
</tr>
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<td></td>
<td>Trade and tariff-related laws, regulations and rulings (13.1)</td>
<td>• Publish trade and tariff-related laws, regulations and rulings (13.1)</td>
<td>• Publish any changes (13.1) – (for more burdensome import measures) in advance</td>
</tr>
<tr>
<td></td>
<td>International agreements affecting international trade policy (13.2, 2-B)</td>
<td>• Publish agreements affecting international trade policy that is in force (13.2)</td>
<td>• Publish any changes (13.2) * Also, notify if a country requests an exemption from the MFN obligation based on such agreement</td>
</tr>
<tr>
<td></td>
<td>Anti-dumping measures (7.4-6): measures against an imported product on which lower price than its home market price is charged and which is found to be hurting domestic producers</td>
<td>• Notify and publish that a country has or does not have legislation containing anti-dumping or countervailing measures and competent authorities (7.4-5)</td>
<td>• Notify and publish any changes or establishment of legislation and competent authorities (7.5, 7.6a)</td>
</tr>
<tr>
<td></td>
<td>Countervailing measures (7.4-6): measures against a subsidized imported product that is found to be hurting domestic producers</td>
<td>• Notify and publish: Initiation of (provisional) transitional SG investigation (7.12a) Finding of (provisional) transitional SG investigation and detailed report (7.12b, 7.14) Decision to apply or extend a global SG measure and detailed (7.12c, 7.14)</td>
<td>• Notify and publish determination, undertaking and termination of anti-dumping or countervailing measures (7.6b)</td>
</tr>
<tr>
<td></td>
<td>Global safeguard measures (7.10-12, 7.14): Import restriction of a product from all the countries up to 4 years and cumulatively up to 8 years, if domestic industry is injured or threatened with injury caused by a surge in imports</td>
<td>• Notify and publish that a country has or does not have legislation containing global SG measures and competent authorities (7.10-11)</td>
<td>• Notify and publish any changes or establishment of legislation and competent authorities (7.10-11)</td>
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<tr>
<td></td>
<td>Provisional global safeguard measures (7.13-14): Provisional import restriction of a product from all the countries up to 200 days, if domestic industry is injured or threatened with injury caused by a surge in imports</td>
<td>• Notify and publish decision to apply a provisional global SG measures and detailed report (7.13-14) – in advance</td>
<td></td>
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<tr>
<td></td>
<td>(Provisional) transitional safeguard measures (8.15-17): Import restriction of a product from a particular country up to 2 years and cumulatively up to 5 years (in case of provisional measures, up to 200 days), if domestic industry is injured or threatened with injury caused by a surge in imports.</td>
<td>• Notify: Initiation of (provisional) transitional SG investigation (8.15a) Finding of (provisional) transitional SG investigation and detailed report (8.15b, 8.16) Decision to apply or extend a (provisional) transitional SG measure and detailed report (8.15c, 8.16-7) Decision to modify a (provisional) transitional SG measure and detailed report (8.15d, 8.16)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Contact points (15)</td>
<td>• Provide a contact point (15)</td>
<td>• Provide information on any changes (15)</td>
</tr>
<tr>
<td>5. Sanitary and phytosanitary measures (c.f., WTO SPS agreement)</td>
<td>Existing sanitary and phytosanitary measures (8): food safety, animal and plant health standards applied to protect human, animal, plant life, health</td>
<td>• Publish SPS measures such as laws, decrees or ordinances which are applicable generally (8)</td>
<td>• Publish and Notify proposed SPS measures such as laws, decrees or ordinances (10.1a-b, 10.5) – and allow other countries to comment on proposed SPS measures (especially if measure deviates from international standards)</td>
</tr>
<tr>
<td>Change in animal or plant health status (10.1c): Outbreak and termination of diseases or pests</td>
<td>• Publish adopted SPS measures such as laws, decrees or ordinances (8) - six months before effective date</td>
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</tr>
<tr>
<td>Sanitary and phytosanitary risk or non-compliance of consignment (10.2-4)</td>
<td>• Provide information on change in animal or plant health status (10.1c)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Explanations for the decline of pest-, disease-free areas, areas of low pest and disease prevalence (7.3): It takes place when countries mutually agree to adapt sanitary and phytosanitary measures to regional conditions</td>
<td>• An exporting country provides information on SPS risk associated with its export consignments (10.2)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contact points (9)</td>
<td>• An importing country notifies its import consignments’ non-compliance with SPS measures and if requested provides information (10.3-4)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

6. Technical regulations, standard and conformity assessment (c.f., WTO TBT agreement) | • An importing country provides the rationale, if it does not recognize the pest- and disease-free areas, or areas of low pest and disease prevalence of other countries (7.3) |
| Existing technical regulations and conformity assessment procedures (8.4): Mandatory technical requirements of a product for national security, health, safety, environment, etc. and procedures used to decide whether a product conforms with the requirements | • Provide description and responsibilities of competent authorities, and contact point (9) |
| Proposed or adopted technical regulations and conformity assessment (8.1-2, 8.4) | • Provide any changes (9) |
| Information exchange on technical regulations, standards and conformity assessment procedures (6) | • Provide name and contact details of contact point (9.3) |
| Contact points (9) | • Provide information on any changes (9.3) |

7. Trade in Services | • Publish technical regulations and conformity assessment procedures (8.4) |
| Licensing, qualification, technical standards for services (17.3) | • Publish licensing, qualification, technical standards for services (17.3) |
| International agreements affecting trade in services (17.2) | • Publish any changes (17.3) |
| Emergency safeguard measures (14) | • Publish international agreements affecting trade in services to which a Party is a signatory (17.2) |
| Specific information on services measures (17.4) | • Publish any changes (17.2) |
| Contact points (4.2, 17.1) | • Hold consultation on emergency SG measures, if other countries request, and notify agreed solutions (14) |
| • Respond, if other countries request for specific information on services measures (17.4) |
| • Provide details of contact point (17.1) | • Explan a country’s technical regulations, standards and conformity assessment procedures, if other countries request (6) |
| • Notify any changes (17.1) | • Facilitate the access of service suppliers to information related to their respective markets (4.2) – Within one year of the date of entry into force |

8. Movement of Natural Persons | • Publish any changes (9) |
| Contact points (7) | • Notify any changes (9) |

9. Investment | • Provide description and responsibilities of competent authorities, and contact point (9) |
| Contact points (21) | • Provide any changes (9) |

10. Development and Economic Cooperation | • Keep other countries updated on details of contact point (5) |
| Focal points (5) | • Keep other countries updated on details of contact point (5) |
| Contact points (5) | • Designate a contact point (5) |

11. Institutional Provisions | • Designate a contact point (5) |
| Transparency | • Publish (online) in advance, provide an opportunity to comment on, and, if other countries request, provide information on proposed laws, regulations, procedures and rulings (2.3, 3.1-2) |
| Actual laws, regulations, procedures and rulings (2.1-2, 3.1-2) | • Publish (online), notify and, if other countries request, provide information on actual laws, regulations, procedures and rulings (2.1-2, 3) |
| Proposed laws, regulations, procedures and rulings (2.3, 3.1-2) | • Provide details of contact point (17.1) |

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Annex 2. TBT timeline

This is an example timeline in the WTO. Article numbers (e.g., Art. 2.9) indicate relevant articles in the WTO TBT Agreement. Although minimum 60 days are allowed as reasonable time for comments in the WTO, it is not clear in PACER Plus. The timeline is for regular cases, not in urgent/emergency cases.

3) To **create a new contact point**, click on “create” on the left-hand side. Then you simply need to fill in all the details of the contact point. Make sure to save your changes by clicking the red disk button on the right of the screen.

4) If you want to **modify the details** (e-mail, topic, institution, etc.) of the respective contact point, click on the name of one of the contact points on the list on the left side of the screen. Then amend the information in the different boxes. To save your changes, click on the red disk button on the right of the screen.

5) Enjoy your updated list of contact points.