



Intergovernmental Group of Experts on Consumer Protection Law and Policy
3rd Session, 9 - 10 July 2018, Geneva, Switzerland

**Voluntary Peer Review of Consumer Protection Law and Policy:
Morocco**

**Monday, 9 July 2018 (15:30 - 18:00)
Palais des Nations, Room XVII (First Floor)**

In its resolution 70/186 of 22 December 2015 on Consumer Protection, the United Nations General Assembly mandated the Intergovernmental group of experts (IGE) on consumer protection law and policy to conduct voluntary peer reviews of national consumer protection laws and policies of member States, as implemented by national consumer protection authorities.

The purpose voluntary peer reviews is to provide an expert assessment of the effectiveness of consumer protection law; to identify the challenges to be addressed and areas to be improved in the legal and institutional frameworks; to assess the consumer protection awareness of relevant stakeholders and their contributions in this area; to formulate and recommend appropriate measures; and to assist countries in implementing the recommendations by developing a technical cooperation and capacity-building programme.

At the second session of the IGE on consumer protection Morocco volunteered for this novel exercise, which will review Law 31-08 on Consumer Protection and the activities of the Direction of Consumer Protection, Market Surveillance and Quality of the Ministry of Industry, Investment, Trade and Digital Economy of Morocco. The UNCTAD secretariat and an independent expert drafted a background report,¹ whose overview is available in all six United Nations languages.²

This report will serve as a basis for the peer review discussions. The review panel will include representatives of the consumer protection authorities of Belgium, Lebanon and Portugal. In addition, speakers from the floor will have an opportunity to contribute to the discussion. The interactive peer review will provide the Moroccan consumer protection authority with a unique opportunity to exchange the experiences with other consumer protection authorities around the world.

UNCTAD used the findings and policy recommendations of the peer review report to design a tailor-made technical assistance project to reinforce the effectiveness of consumer protection law and policy in Morocco. UNCTAD invites development partners and donors to support this project, which will be presented during the session.

¹ UNCTAD/DITC/CPLP/2018/1

² TD/B/C.I/CPLP/2018/1

Voluntary Peer Review of Consumer Protection Law and Policy: Morocco

Monday, 9 July 2018 (15:30 - 18:00)
Palais des Nations, Room XVII (First Floor)

WORK PROGRAMME

- 15:30 - 15:50 **Statement by the Head of the Moroccan Delegation**
H.E. Ms. Rakiya Eddarhem, Secretary of State to the Minister of Industry, Investment, Trade and the Digital Economy, in charge of Foreign Trade, Morocco
- 15:50 - 16:00 **Introduction by the UNCTAD Secretariat**
- 16:00 - 16:15 **Presentation of the peer review report of Morocco**
Mr. Robin Simpson, Consultant, UNCTAD
- 16:15 - 16:45 **Peer reviewers**
- Ms. Ana Catarina Fonseca, Director General for Consumers, Portugal
 - Mr. Fernand van Gansbeke, Deputy Director General, Directorate-General Economic Inspection, Belgium
 - Mr. Tarek Younes, Consumer Protection Director, Ministry of Economy and Trade, Lebanon
- Questions** to be answered by: Mr. Mohammed Benjelloun, Director for Consumer Protection, Surveillance and Quality, Ministry of Industry, Investment, Trade and the Digital Economy
- 16:45 - 17:30 **Interactive session**
This session will allow Morocco to seek advice from other consumer protection authorities on issues identified in the peer review report.
- 17:30 - 17:45 **Presentation by the UNCTAD secretariat of the technical cooperation and capacity building activities**
- 17:50 - 18:00 **Closing of the peer review session by the Chair**

The permanent mission of Morocco will offer a cocktail reception on the occasion of its voluntary peer review on consumer protection law and policy at the end of the session outside Room XVII

Delegates wishing to speak during the session are invited to inform the UNCTAD secretariat accordingly by contacting Mr. Arnau Izaguerri (arnau.izaguerri@unctad.org).