



Intergovernmental Group of Experts on Consumer Law and Policy
2nd Session, 3 and 4 July 2017, Geneva, Switzerland

**Review of capacity-building in and technical assistance on consumer
protection law and policy**

Tuesday 4 July 2017 (12:30 - 13:00, 15:00 - 16:00)
Palais des Nations, Room XVII (First Floor)

UNCTAD provides its technical assistance on consumer protection law and policy in conducting activities at national, regional and sub-regional levels. At the national level, UNCTAD provides technical assistance relating to the preparation, adoption, revision and implementation of national consumer protection legislations and also by building national institutional capacity to enforce consumer protection legislation and policies. At the regional level, UNCTAD organizes a number of conferences, seminars and workshops aimed at generating consensus and building capacities and cooperation in the field of consumer protection.

The first session of the Intergovernmental Group of Experts (IGE) on Consumer Protection Law and Policy requested the UNCTAD secretariat to prepare an updated review of capacity-building and technical assistance, taking into account information to be received from member States.¹

The note by the UNCTAD secretariat² provides an overview of the activities implemented. The session will show case the work done at national and regional level, also providing an opportunity for delegates from beneficiary countries and development partners to share their experiences on how UNCTAD's support has improved capacities and strengthened institutions. In this connection, the session will address the following questions:

- (a) How best to enhance the effectiveness of capacity building on consumer protection law and policy in developing countries?
- (b) How best to strengthen coordination among providers and recipients of technical cooperation?
- (c) What role donors and other development partners may play to make the UNCTAD's interventions more effective?

¹ [TD/B/C.I/CPLP/4](#)

² [TD/B/C.I/CPLP/8](#)

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WORK PROGRAMME

- 12:30 to 13:00** **Presentation by UNCTAD secretariat on Review of capacity-building in and technical assistance on consumer protection law and policy**
- 15:00 to 15:40** **Panel discussion**
- Panelists**
- Ms. Yanci Urbina, President, Consumer Defense, El Salvador
 - Ms. Fatiha Akharif, Acting Director of Quality and Market Surveillance, Ministry for Industry, Trade, Investment and Digital Economy, Morocco
 - Mr. Girma Alemar, Deputy Director General, Trade Competition and Consumer Protection Authority, Ethiopia
 - Dr. Hoseok Jang, Senior Researcher, Korea Fair Trade Commission, Republic of Korea
 - Ms. Sita Zimpel, Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH, Germany
- 15:40 to 16:00** **Interactive debate**

Delegates wishing to speak during the session are invited to inform the UNCTAD secretariat accordingly by contacting Mr. Yves Kenfack (yves.kenfack@unctad.org)