



Intergovernmental Group of Experts on Consumer Protection Law and Policy
2nd Session, 3 and 4 July 2017, Geneva, Switzerland

**UNCTAD secretariat presentation:
The legal and institutional framework for consumer protection**

Tuesday 4 July 2017 (16:00 - 16:30)
Palais des Nations, Room XVII (First Floor)

In its resolution on Consumer Protection of 22 December 2015, the General Assembly expressed its belief that a robust legal and regulatory framework for consumer protection, including effective dispute resolution and redress mechanisms and the ability of consumer protection enforcement authorities to cooperate in obtaining redress, where available, across borders for consumers harmed by fraudulent and deceptive commercial practices, serves an important public interest, contributing to economic dynamism and consumer welfare.

The first session of the IGE requested the UNCTAD secretariat to prepare reports and studies for the second session of IGE on the topic of the legal and institutional framework for consumer protection.¹

Following the official designations received from member States pursuing guideline 87, the UNCTAD secretariat circulated an online questionnaire to gather information on the matter and developed a World Consumer Protection Map, available online.

This session will present the online questionnaire and the World Consumer Protection Map, which is still a work in progress, and which will evolve with the contribution from member States. The Map will also be the basis of future work at UNCTAD.

¹ [TD/B/C.I/CPLP/4](#)

**UNCTAD secretariat presentation:
The legal and institutional framework for consumer protection**

Tuesday 4 July 2017 (16:00 - 16:30)
Room XVII (First Floor)

WORK PROGRAMME

- | | |
|-----------------------|--|
| 16:00 to 16:15 | Presentation by UNCTAD secretariat on The legal and institutional framework for consumer protection |
| 16:15 to 16:30 | Interactive debate |

Delegates wishing to speak during the session are invited to inform the UNCTAD secretariat accordingly by contacting Mr. Arnau Izaguerri Vila (arnau.izaguerri@unctad.org).