



World Consumer Protection Map

Contribution by
Senegal



Page 2: Contact of respondent

Q1 Name of responding member State **Senegal**

Q2 Name of responding authority/agency:

DIRECTION DU COMMERCE INTERIEUR / MINISTERE DU COMMERCE

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Q7 Does your country's Constitution contain a provision on consumer protection? **No**

Q8 If you do, please provide de following details: **Respondent skipped this question**

Q9 Does your country have have specific law(s) on consumer protection ? **Yes**

Q10 If you do, when was the main specific law first enacted? Date **22/08/1994**

Q11 If your main specific law on consumer protection has been revised, when was the date of its latest revision? **Respondent skipped this question**

Consumer Protection Survey

Q12 Please provide the following details of the current specific law(s):

1- Name of law	Loi n°94-63 du 22 août 1994 sur les prix, la concurrence et le contentieux économique
1- URL link	http://www.gwclc.com/Library/Africa/Senegal/Senegal%20(french).pdf
2- Name of law	Loi n°66-48 du 27 mai 1966 relative au contrôle des produits alimentaires et à la répression des fraudes
2- URL link	http://www.sante.gouv.sn/ckfinder/userfiles/files/24.%20Loi_no_66-48.pdf
3- Name of law	Décret n° 68-508 du 7 mai 1968, fixant les conditions de recherche et de constatation des infractions à la loi n° 66-40 du 27 mai 1966 relative au contrôle des produits alimentaires et à la répression des fraudes
3- URL link	http://www.sante.gouv.sn/ckfinder/userfiles/files/contrfraud.pdf
4- Name of law	Décret n° 68-507 du 7 mai 1968, réglementant le contrôle des produits destinés à l'alimentation humaine ou animale
4- URL link	http://rds.refer.sn/IMG/pdf/1e68-05-07prodhumanimal.pdf

Q13 Please check all the fields that your consumer protections law(s) cover.

Access by consumers to essential goods and services ,
Product quality,
Restrictive business practices (competition/antitrust) ,
Food distribution,
Consumer information

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Q14 From your previous answer, your specific consumer protection law(s) do(es) not cover the following field(s). Please name the relevant law(s) covering this/these field(s):

Consumer rights/legitimate needs	Loi n° 94-63 du 22 août 1994 sur les prix, la concurrence et le contentieux économique
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Q15 Please indicate the URL Link of the relevant law(s) to each field:

Respondent skipped this question

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Consumer Protection Survey

Q16 Name of Ministry responsible for consumer protection:

Ministère du Commerce, de la Consommation, du Secteur informel et des PME

Q17 URL link of responsible Ministry for consumer protection:

<http://www.commerce.gouv.sn>

Q18 Year when consumer protection was assumed by the current responsible ministry:

1960

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Q19 Do you have a main consumer protection authority/agency? **No**

Q20 Name of main consumer protection authority/agency:

DIRECTION DU COMMERCE INTERIEUR

Q21 URL of main consumer protection authority/agency:

<http://www.dci-sn.sn>

Q22 Year of creation:

1960

Q23 Annual budget: (in USD)

700000

Q24 Total number of staff:

150

Q25 Total number of staff directly affected to consumer protection:

100

Q26 Do you have a law/decreed that governs the main consumer protection authority/agency? **No**

Consumer Protection Survey

Q27 If you do, please provide the following details:

Respondent skipped this question

Q28 Does your main consumer protection authority/agency have POLICY MAKING powers over any of the following fields?

Access by consumers to essential goods and services ,
Product quality,
Promotional marketing and sales practices (including misleading advertisement)
,
Restrictive business practices(competition/antitrust),
Electronic commerce,
Food distribution,
Consumer education,
Consumer information

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Q29 From your previous answer, your main authority/agency does not have POLICY MAKING powers over the following fields. Please name the relevant authorities/agencies with powers over these fields:

Financial services	Ministère de l'Economie et des Finances
Water	Ministère de l'hydraulique
Pharmaceuticals	Ministère de la Santé
Energy	Ministère de l'Energie
Tourism	Ministère du Tourisme
Data protection and privacy	Commission nationale de protection des données personnelles
Dispute resolution	Tribunaux
Redress	Tribunaux

Q30 URL Link of the relevant authority/agency to each field:

Respondent skipped this question

Consumer Protection Survey

Q31 Does your main consumer protection authority/agency have ENFORCEMENT powers over any of the following fields?

Access by consumers to essential goods and services ,
Product quality,
Promotional marketing and sales practices (including misleading advertisement)
,
Restrictive business practices (competition/antitrust) ,
Food distribution,
Consumer information

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Q32 From your previous answer, your main consumer protection authority/agency does not have ENFORCEMENT powers over the following fields. Please name the relevant authorities/agencies with powers over these fields:

Respondent skipped this question

Q33 URL Link of the relevant authority/agency to each field:

Respondent skipped this question

Q34 Regarding enforcement, how many infringement cases does your authority/agency handle on average per year?

3000

Q35 Has your authority/agency imposed sanctions and/or other measures for breaches of consumer protection law(s)?

Yes

Q36 Maximum amount for sanction/measure allowed by consumer protection law(s): (in USD)

50000

Q37 Record highest amount for any sanction/measure imposed: (in USD)

50000

Consumer Protection Survey

Q38 Please detail if necessary, what kind of sanctions and/or other measures are available in your jurisdiction

Sanctions pécuniaires
saisies
peines de prison

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Q39 Are there any non-governmental consumer organizations/associations in your country? **Yes**

Q40 Do you have a law/decree that governs consumer organizations/associations? **No**

Q41 In case you have a law/decree that governs consumer organizations, please provide the following details: **Respondent skipped this question**

Q42 Do consumer organizations/associations fulfil any of the following functions? **Consultation in policy making,**
Legal advice to consumers,
Consumer education,
Consumer information,
Consumer publications

Q43 Do consumer groups/associations receive public funding? **No**

Q44 Name the three largest non-governmental consumer organizations/associations in your jurisdiction:

1- Name	Association sénégalaise pour la protection des consommateurs
1- Website	www.ascosen.sn
2- Name	SOS Consommateurs
3- Name	Union nationale des Consommateurs du Sénégal

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Q45 Can consumers obtain redress through judicial channels? **No**

Consumer Protection Survey

Q46 Is there a specialized judicial mechanism for consumer complaints?

No

Q47 If there is, please provide the following details

Respondent skipped this question

Q48 Do you have collective redress/class actions for consumer complaints?

No

Q49 Who can represent consumer interests in court?

**Consumers individually,
Lawyers,
Consumer protection enforcement authority/agency**

Q50 What is the highest damages award following a collective redress/class action?

Respondent skipped this question

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Q51 Regarding out-of-court/alternative consumer dispute resolution, are there any of the following?

Respondent skipped this question

Q52 If there are any of the above, please provide the following details:

Respondent skipped this question

Q53 Are there any CROSS-BORDER out-of-court/alternative consumer dispute resolution initiatives?

No

Q54 If there are, please provide the following details:

Respondent skipped this question

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Q55 Are there any self-regulation initiatives from businesses?

No

Q56 Please provide (up to) 4 examples of the self-regulation initiatives from businesses:

Respondent skipped this question

Q57 Are there any co-regulation initiatives between businesses and public entities?

No

Consumer Protection Survey

Q58 Please provide (up to) 4 examples of the co-regulation initiatives between businesses and public entities:

Respondent skipped this question

Q59 Do self-regulation and/or co-regulation initiatives cover any of the following issues? (Please relate to UNGCP Guideline 11)

Respondent skipped this question

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Q60 What kind and how many international cooperation agreement(s) on consumer protection does your authority/agency participate in?

Respondent skipped this question

Q61 Please provide name and URL link of formal bilateral agreements (treaties):

Respondent skipped this question

Q62 Please provide name and URL link of informal bilateral agreements (memoranda of understanding):

Respondent skipped this question

Q63 Please provide name and URL link of formal multilateral/regionals agreements (treaties) that address consumer protection:

Respondent skipped this question

Q64 Please provide name and URL link of informal multilateral/regionals agreements (memoranda of understanding) that address consumer protection:

Respondent skipped this question

Q65 Do cooperation agreements on consumer protection (be those formal/informal/bilateral/regional) cover any of the following fields?

Respondent skipped this question

Q66 Does your consumer protection enforcement authority/agency have any of the following powers regarding cross-border fraudulent and deceptive commercial practices affecting consumers?

Investigate,
Share information and
evidence

Q67 Do you have any experience in cross-border cooperation on enforcement?

No

Q68 If you do, please provide a short description

Respondent skipped this question

Consumer Protection Survey

Q69 Do you engage in technical cooperation or capacity building activities on consumer protection? **Respondent skipped this question**

Q70 If you have engaged in technical cooperation or capacity building activities on consumer protection as a recipient/as donor and/or through an international organization/network, please provide the following details for each initiative **Respondent skipped this question**

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Q71 Does your authority/agency carry out information and education initiatives? **Yes**

Q72 Do information and education initiatives carried out by your authority/agency cover any of the following fields? **Health, nutrition, prevention of food-borne diseases and food adulteration**,
Product hazard,
Product labelling,
Weight and measures, prices and quality

Q73 Does your authority/agency provide specific education and information initiatives for vulnerable and disadvantaged consumers? **No**

Q74 If your authority/agency does, please provide the following details: **Respondent skipped this question**

Q75 Do consumer organizations/associations provide education and information initiatives? **Yes**

Q76 If consumer organizations/associations do, please provide the following details: **Respondent skipped this question**

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Q77 Does your authority/agency conduct research and analysis on consumer protection issues? **No**

Q78 If your authority/agency does, please provide the following details: **Respondent skipped this question**

Consumer Protection Survey

Q79 Do other organizations/associations conduct research and analysis on consumer protection?

No

Q80 If other organizations/associations do, please provide the following details:

Respondent skipped this question
